Laurel Grove
DESIGNS

BY LORI GORMAN / KNOXVILLE, TENNESSEE

Christmas décor rentals

A Christmas tree for the room where you gather.
A wreath to welcome everyone in.



From Lori's portfolio / Peppermint & pink

For your home or business

I design it for your space and bring every piece. Skip the shopping, ladders and heavy boxes.
Choose the weeks you need. I take it all down, so there's nothing to pack or store.
Try a fresh palette next year without buying another collection.

The Christmas tree — $950

A lavish 7½-foot lit tree, finished on all sides with ornaments, ribbon, picks and a topper.

The mantel — $375

Up to 6 feet of mantel, dressed with layered greenery, ribbon and seasonal accents.

The wreath — $175

A 24–30-inch indoor wreath, hand-finished with ribbon and coordinating details.

A coordinated Christmas

Tree + mantel $1,250 | **Tree + wreath $1,050** | **Mantel + wreath $500**

The full collection *Tree, mantel & wreath* **$1,325**

14–56 days • Knoxville city delivery, setup and pickup included. Tax and extras quoted in advance. Signed agreement + 30% to reserve. Full payment if booked within 7 days of setup. At installation, you sign an itemized inventory showing each piece's retail value.

Message Lori to reserve your dates

Instagram @laurelgrovedesignsbylorigorman • Send your ZIP code and a photo of your space.

Why rent your Christmas décor?

A little more room in your December, and in your attic come January.

Keep your December weekends

I source the ribbon, ornaments and greenery, deliver them and do the styling. You can use that Saturday for baking with the kids or getting the guest room ready.

Leave the ladder and lifting to me

A full tree means hauling boxes, reaching high branches and getting the lights in place. I handle that work at setup and come back to take it all down.

Get a design that fits your space

We agree on the palette and placement. I carry those colors from tree to mantel to wreath, whether we're working with the wallpaper in your dining room or the colors in your shop.

Know the cost before you book

Your written quote shows the seasonal price, tax and any approved extras. You can enjoy a fully dressed tree for the season without buying the tree, lights, ribbon and ornaments individually.

Rent as much as you need

One wreath can welcome guests in a small entry. A tree, mantel and wreath can carry the look through a larger space. Renting all three together saves $175 over the three individual rentals.

Have it for the weeks that count

Choose an available 14–56-day window around a family visit, an open house or your busiest retail weeks. We agree on setup and pickup dates before the décor arrives.

Keep your closets and stockroom

After pickup, the tree, garland and ornaments come home with me. There's no January packing project and no eleven-month claim on the space above your garage.

Try a different look next year

Love peppermint and blush this year? Ask for velvet and winter berries next Christmas. You can change palettes without having to sell, donate or store last year's collection.

Let the pieces be enjoyed again

Rental pieces return to my collection for future displays. A ribbon or ornament can be part of another Christmas, even if you only wanted that particular look for one season.

Give your business a holiday welcome

A coordinated reception or shop display gives customers a festive first impression and a spot for holiday photos. Your staff can keep greeting guests and filling orders while I decorate.

CHRISTMAS / TREE DETAILS

Two Christmas trees



Red velvet & winter berries

Velvet bows, white berries and gold stars.



Champagne & ivory

A fur-edged bow, snowy florals and ribbon.

Decorated by Lori Gorman

CHRISTMAS / INTERIORS

Christmas mantels & a dining room



A cottage Christmas



Brass bells & evergreen



The dining room

Blush ribbon on twin trees frames a mantel dressed in gold.

Decorated by Lori Gorman

CHRISTMAS / TREE & MATCHING MANTEL

Peppermint & pink



From tree to mantel

Oversized peppermint swirls and blush poinsettias fill the tree. Across the mantel, striped ribbon picks up the candy-cane pattern.



Decorated by Lori Gorman

CHRISTMAS / FANTASY OF TREES

Heavenly Peace



A moment of quiet

A golden star above frosted branches, long clear icicles and little pools of light.

Decorated for the
Fantasy of Trees fundraiser.

Decorated by Lori Gorman

OTHER SEASONS / MANTEL & ENTRY

Autumn at home



The harvest mantel

Branches and pale pumpkins frame a landscape painting.



At the front door

A grapevine wreath against red paint, with magnolia leaves and lights overhead.

OTHER SEASONS / WREATH & MANTELS

From Valentine’s Day to spring



A Valentine welcome

A red heart wreath, pink ribbon and black-and-white checks on the front door.



Tea on the mantel

Teacups, candlesticks and trailing greenery.



An Easter mantel

Soft florals beneath framed botanicals.

Decorated by Lori Gorman

BOOKING AGREEMENT / ORDER DETAILS

Your Christmas rental

Lori completes this order with you before you sign. Keep a copy of the order, terms, signatures, inventory and any cancellation notices that apply.

PROVIDER LEGAL NAME (INDIVIDUAL OR REGISTERED ENTITY)

ORDER / QUOTE NUMBER

PROVIDER BUSINESS MAILING ADDRESS, CITY, STATE & ZIP

PROVIDER EMAIL FOR NOTICES

PROVIDER SERVICE PHONE

CLIENT LEGAL NAME / BUSINESS ENTITY

AUTHORIZED CONTACT & TITLE

CLIENT EMAIL

CLIENT PHONE

INSTALLATION ADDRESS, CITY, STATE & ZIP

BILLING ADDRESS, IF DIFFERENT

☐ Household use ☐ Business use

INSTALLATION DATE & ARRIVAL WINDOW

PICKUP DATE & ARRIVAL WINDOW

SITE CONTACT / ACCESS PHONE, IF DIFFERENT

Rental term: 14–56 calendar days between installation and scheduled pickup.

BOOKING AGREEMENT / APPROVED SCOPE

Your design & quote

Select one seasonal rental or collection.

- ☐ Tree $950
- ☐ Mantel $375
- ☐ Wreath $175
- ☐ Tree + mantel $1,250
- ☐ Tree + wreath $1,050
- ☐ Mantel + wreath $500
- ☐ Tree + mantel + wreath $1,325

Tree: 7½-foot artificial tree with stand, warm-white lights, four-sided styling, ribbon, ornaments, picks, topper and base finish. Mantel: one shelf up to 6 feet wide, with layered faux greenery, ribbon and accents. Wreath: one indoor 24–30-inch design and standard hanger.

LORI'S PROPOSED PALETTE / THEME AND CLIENT-APPROVED DESIGN DETAILS

PLACEMENT, DIMENSIONS, CEILING HEIGHT, SURFACE AND AGREED MOUNTING METHOD

APPROVED EXTRAS & INDIVIDUAL PRICES (TRAVEL, ACCESS, AFTER-HOURS OR CUSTOM PURCHASES)

PACKAGE PRICE ($)

TOTAL EXTRAS ($)

APPLICABLE TAX ($)

ORDER TOTAL ($)

30% BOOKING PAYMENT ($)

REMAINING BALANCE ($)

BALANCE DUE DATE

PAYMENT METHOD / INVOICE REFERENCE

Standard delivery and pickup within Knoxville city limits, rental inventory, design, installation, cleanup and takedown are included. Out-of-area travel is quoted in advance. Lori selects the details within the approved palette. Material changes, extra charges and substitutions that change the overall look require written approval.

BOOKING AGREEMENT / TERMS

Booking & cancellations

Reserving the dates

This Tennessee rental is for the address on page 1. The dates are reserved when both parties sign and the 30% booking payment is received. It is credited to the order total. The remaining balance is due seven calendar days before installation. For bookings made within seven days of installation, the full amount is due at signing. Unpaid orders may be paused after written notice. Payment goes through the invoice method on page 2.

Your cancellation window

Every client may cancel in writing by midnight of the third business day after signing for a full refund. For this promise, count Saturdays and omit Sundays and federal holidays. Any longer legal deadline or more protective right controls. Send notice to the provider address or email on page 1. Covered household transactions also carry the rights in the attached cancellation notices.

If you cancel later

Before installation, Laurel Grove may retain only reasonable, documented design work already performed and client-approved, nonrecoverable purchases, together capped at the 30% booking payment. The rest is refunded within 10 calendar days, or sooner if required. Early pickup after installation carries the full agreed seasonal price, except where a legal right, service failure or written adjustment applies.

Changes, access or bad weather

Request date changes in writing. Both parties must agree to new dates, subject to the 56-day maximum. If access is unavailable, Lori will offer a new route date. The client must make the items available and may not keep them past the agreed term without written approval. Any extra trip charge must be quoted and accepted before the trip. A delay caused by Laurel Grove creates no extra fee. Neither party must enter an unsafe site.

If the installation cannot go ahead

If Laurel Grove cancels before installation, the client receives a full refund. If weather, closure or another event beyond either party’s control prevents installation, first try to reschedule. If no date works, refund all amounts for the unperformed rental and services. For an incomplete installation, agree in writing on a correction, replacement date or refund for the undelivered portion.

BOOKING AGREEMENT / CARE & CUSTODY

While the décor is with you

Preparing the room

Clear the agreed space and access path, move fragile or valuable items, secure pets and provide a working outlet. Disclose stairs, parking or loading limits, sensitive finishes, pre-existing damage and building rules. Confirm permission to install and remove the display. Lori will seek written approval before using adhesives, screws or other hardware on finished surfaces.

Indoor care & fire safety

Leave the display in place. Keep trees at least 3 feet from heat sources. Keep flames away and the decorated fireplace off for the entire rental. Keep children and pets away from cords and fragile pieces. Switch off lights when unattended or at bedtime. If lights or mounting fail, stop use, disconnect power if safe, and contact Lori. Laurel Grove handles repairs and removal.

Businesses & shared spaces

Name an authorized site contact and arrange building approval, access windows and any required insurance certificates before installation. Laurel Grove and the site contact must agree on a placement that preserves accessible routes, exits, door operation, alarms and sprinkler coverage. Lori will supply required product documentation or propose a different display.

Ownership, inventory & damage

Laurel Grove owns all rented items. The client agrees to reasonable care from installation until handback and to report damage, theft or missing items promptly. Take condition photos together and sign the itemized inventory at installation and pickup. Ordinary wear, existing defects and damage caused by Laurel Grove are excluded. Each party remains responsible for damage it causes.

Resolving a loss or concern

For loss or damage caused by the client or people under the client’s control, charge the lower of reasonable repair cost and the fair cost of a like-kind replacement adjusted for prior condition. Use replacement cost for missing or irreparable pieces. Each charge is capped at signed unit retail value. Deduct recoveries. Lori sends photos and an itemized claim within 7 calendar days of pickup. The client may dispute it in writing; undisputed amounts are due within 14 days of invoice. No automatic card charge.

BOOKING AGREEMENT / AUTHORIZATION

Agreement & signatures

What you authorize

You authorize Laurel Grove to enter the approved space with the site contact for installation and pickup at the agreed times. The package, dates, price, approved mounting method, attached terms and any signed changes form this agreement. Each party receives a completed copy. Nothing here limits rights that the law makes nonwaivable.

Service photos & privacy

Lori may photograph the display and its condition for the order record. Marketing permission is optional and separate. With permission, only décor details may be used in the Laurel Grove portfolio or social media. People, addresses, identifying details and business names or logos require separate specific consent.

- [ ] I allow the décor-only marketing use above.
- [ ] Keep photos private. A blank selection also means private.

ATTACHED RIDERS, REQUIRED NOTICES AND ADDITIONAL WRITTEN TERMS, IF ANY

BUYER'S RIGHT TO CANCEL

You may cancel this agreement until midnight on the third business day after the transaction. The two attached cancellation notices explain how to exercise this right. A longer deadline required by law takes precedence.

Client or authorized representative signature

Transaction date

Laurel Grove authorized signature

Date

INSTALLATION & PICKUP / DUPLICATE THIS PAGE AS NEEDED

Itemized rental inventory

ORDER / CLIENT

INSTALLED ON

SHEET ___ OF ___

Enter each distinct item separately. Group only identical items with the same value and condition. Record units, out / back counts, unit retail value and extended retail value. Mark existing flaws and photograph exceptions. Include the tree, stand, lights, fasteners and every rented decorative piece.

Item / ID / description	Out	Back	Unit $	Total $	Condition out / back & photo ID

TOTAL RETAIL VALUE ON THIS SHEET ($)

Both parties confirm the counts, condition and retail values recorded at handoff. The values set item limits under the damage terms. Both parties keep a copy.

Client / site representative at installation + date

Laurel Grove at installation + date

Client / site representative at pickup + date

Laurel Grove at pickup + date

CLOSEOUT / BOTH PARTIES KEEP A COPY

Pickup & condition report

CLIENT / ORDER

ACTUAL PICKUP DATE AND TIME

NUMBER OF SIGNED INVENTORY SHEETS

CONDITION PHOTO REFERENCES

☐ All items accounted for

☐ Exceptions recorded below

Exceptions and agreed follow-up

Use one entry per item. Record its ID, count, condition and next step. Attach additional sheets as needed. Both parties may add observations.

ITEM / DISCREPANCY / PHOTO OR RECEIPT REFERENCE

ITEM / DISCREPANCY / PHOTO OR RECEIPT REFERENCE

ITEM / DISCREPANCY / PHOTO OR RECEIPT REFERENCE

FOLLOW-UP ACTION, RESPONSIBLE PERSON AND DUE DATE

Signatures confirm the pickup record. Any later claim follows the documentation and dispute process on page 4. Each signer receives a copy of this report and the completed inventory.

Client or authorized representative + date

Laurel Grove representative + date

CLIENT COPY 1 / RETAIN BOTH COPIES AT SIGNING

Notice of cancellation

DATE OF TRANSACTION

LAST DAY TO CANCEL BY MIDNIGHT

FULL LEGAL NAME OF SELLER / PROVIDER

PHYSICAL ADDRESS OF SELLER'S PLACE OF BUSINESS, CITY, STATE, ZIP

You may cancel without cost or obligation through midnight of the cancellation date shown above. You have at least three business days following the transaction date.

When you cancel, the seller must return your payments, any trade-in property and any negotiable instrument you signed within ten calendar days after cancellation, or sooner if the law requires. Any security interest created by the transaction must be cancelled.

If goods were delivered, make them available at your home in substantially the condition in which you received them. You may instead follow the seller's shipping instructions, at the seller's risk and expense.

If you make the goods available and the seller does not collect them within 20 days after the date of your notice, you may keep or dispose of them with no further obligation. If you fail to make the goods available, or agree to return them and do not, your contract obligations continue.

To cancel, mail or deliver a signed and dated copy of this form or another written notice to the seller at the business address above, or send a telegram there, by midnight on the date shown. Laurel Grove also accepts emailed notice at the address on the order.

I cancel this transaction.

Buyer signature

Date of cancellation

CLIENT COPY 2 / RETAIN BOTH COPIES AT SIGNING

Notice of cancellation

DATE OF TRANSACTION

LAST DAY TO CANCEL BY MIDNIGHT

FULL LEGAL NAME OF SELLER / PROVIDER

PHYSICAL ADDRESS OF SELLER'S PLACE OF BUSINESS, CITY, STATE, ZIP

You may cancel without cost or obligation through midnight of the cancellation date shown above. You have at least three business days following the transaction date.

When you cancel, the seller must return your payments, any trade-in property and any negotiable instrument you signed within ten calendar days after cancellation, or sooner if the law requires. Any security interest created by the transaction must be cancelled.

If goods were delivered, make them available at your home in substantially the condition in which you received them. You may instead follow the seller's shipping instructions, at the seller's risk and expense.

If you make the goods available and the seller does not collect them within 20 days after the date of your notice, you may keep or dispose of them with no further obligation. If you fail to make the goods available, or agree to return them and do not, your contract obligations continue.

To cancel, mail or deliver a signed and dated copy of this form or another written notice to the seller at the business address above, or send a telegram there, by midnight on the date shown. Laurel Grove also accepts emailed notice at the address on the order.

I cancel this transaction.

Buyer signature

Date of cancellation